

# Eureka Drive Storage Privacy Policy

## **Online Privacy Policy**

We collect from you only the personal information you voluntarily provide in order to deliver the best possible service. If you choose to process an online payment or reservation we ask you to provide us with information necessary to process your order which may include, but not be limited to, name, physical address, telephone number, facsimile number, email address, company name, title, credit card number, expiration date, and storage unit number.

We collect your email address so that we can send you information about your transaction and its status. We may use your email address to inform you about current offers or events. We will never share individual personal information with anyone without your advance permission or unless ordered by a court of law. The credit card information that is collected is used strictly for billing purposes.

## **Sharing Your Personal Information**

Eureka Drive Storage does not share information with unrelated third parties.

## **Changes to This Online Privacy Policy**

Eureka Drive Storage reserves the right, at its sole discretion, to change, modify, add or remove portions of this Online Privacy Policy at any time. Accordingly, Eureka Drive Storage recommends that you revisit this Online Privacy Policy regularly to ensure that you are aware of the current privacy practices. Your continued use of the website following any changes signifies your acceptance of these changes.

# Eureka Drive Storage Terms and Conditions

Eureka Drive Storage and its affiliates provide their services to you subject to the following notices, terms, and conditions.

## **Promotions and Offers**

Subject to change. Promotions good for new customers only. Subject to specific units and availability. Other restrictions, taxes, fees, and administrative fees may apply - see contract for full details. Not available on unit transfers. Pricing subject to change. Reservation required to guarantee price. Online pricing available only for online reservations and rentals.

Actual unit size may vary from posted/advertised unit size. It is the responsibility of the tenant to inspect unit prior to renting.

## **Refunds**

All rental transactions are final. If you rent a storage unit/space, you are not entitled to a refund for any unused portion of the rental period for which you have paid, including prepaid rent. Customers may rent on a monthly basis. Rent will not be prorated for move-outs. In the event your account is overcharged due to an error, we will refund your account after being notified of the discrepancy.

For merchandise sales, we will accept the return of any unopened or unused merchandise item within the first 5 days of purchase. A receipt is required to return the merchandise.

## **Privacy Policy**

Eureka Drive Storage respects the privacy of its users. Please read the complete text of our privacy policy.

## **Disclaimer**

This site is provided by Eureka Drive Storage on an "as is" basis. Eureka Drive Storage makes no representations or warranties of any kind, express or implied, as to the operation of the site or the information, content, materials, or products included on this site. Eureka Drive Storage disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Eureka Drive Storage will not be liable for any damages of any kind arising from the use of this site including, but not limited to, direct, indirect, incidental, punitive, and consequential damages.

## **Indemnification**

You agree to indemnify and hold harmless Eureka Drive Storage, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including legal fees, arising out of your use of the website and services.